

Unique Selling Proposition - Template V. 4.0



Company Name: <Enter company name>

Product Name: <Enter product name>

- **Date:** <Enter date>
- **Contact:** <Enter your name>
- **Department:** <Enter department name>
- **Location:** <Enter location>
- **Email:** <Enter email address>
- **Telephone:** <Enter telephone number>

Document Revision History:

Date	Revision	Revised By	Approved By
<Enter date>	<Revision #>	<Enter your name>	<Enter name>

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1. Introduction

1.1. Document Objective

This document defines the Unique Selling Proposition (USP) for <Enter product name>. A USP is the key “statement” that describes the distinct and compelling value of the product, which sets the product apart from other competing products.

<Comment: Relative to the product, the USP embodies value to customers, a competitive differentiator, and target market appeal. The proposition must be one that the competition either can not or does not offer. A USP may also be generated for a brand, product line or company. This template deals with developing a USP for a product.>

1.2. USP Use

The USP is used as a tool in developing marketing messages. Messages conveying a USP help build product identity and create a distinction between the product and its competitors.

<Comment: The Unique Selling Proposition (USP) is not a slogan or a branding phrase. It is a real and factual statement about the product with an outward focus. Marketing communications media vehicles and all marketing programs MUST reflect and convey the USP when communicating the product to anyone, particularly to prospective customers.>

2. Unique Selling Proposition (USP)

2.1. Section Objective

This section describes the product's Unique Selling Proposition (USP).

2.2. Unique Selling Proposition (USP)

<Describe the product's Unique Selling Proposition (USP). The USP can be one word or several paragraphs long. Keeping the USP simple and brief makes it easier to comprehend and more effective.>

<Comment:

- *The three Unique Selling Proposition (USP) elements are:*
 - *Value to customers – The **one** statement that describes the unique value of the product.*
 - *Competitive differentiator – The **one** statement that makes the product different than any other competing products.*
 - *Target market appeal – The **one** reason customers will buy the product even though it may seem to be no different from any other similar products.>*
- *The following may constitute a product's Unique Selling Proposition: particular product attributes, quality, customer service, guarantee, serving a specific market segment, distribution, patriotism, sentimental appeal, rarity, locality, tradition, synergy, fashion, patents, trademarks, convenience, variety, and packaging.*
- *The following are examples of Unique Selling Propositions:*

- *Advil's USP for its cold medication is fast relief.*
- *Apple's USP for its computers is user-friendliness.*
- *Rolls-Royce's USP for its vehicles is luxury.*

2.3. **Challenge/Defend the USP**

The following are rationales in support of the chosen USP:

- **Communicable** – <The USP should be easy to communicate. State how the USP will be communicated. Specify if the USP is more communicable in a particular way, such as visually or audibly.>
- **Data supported** – <List any facts and data that acknowledge the USP is valid and true.>
- **Differentiator** – <List any facts and data that acknowledge the USP does differentiate the product from its competitors.>
- **Easily identified** – <Describe how the three USP elements are clearly reflected in the USP.>
- **Easily understood** – <Verify and explain why the USP is comprehensible and clear to the target customer. The USP should be immediately apparent to the customer.>
- **Measurable** – <Verify and explain if the USP is measurable/quantifiable or not. For example, time and weight are measurable USPs.>
- **Solution oriented** – <State how the USP demonstrates that buying the product will solve a problem or satisfy a need.>

3. Supporting Data

3.1. **Section Objective**

The section provides data in support of claims, assertions, assumptions, and statements made throughout this document.

3.2. **Assumptions**

<Describe any assumptions made when writing this document. Be specific about the assumptions that if changed will alter the direction of the product and resulting this document.>

3.3. **Research Information**

<If relevant, describe and list the type and scope of research conducted in the course of writing this document.>

3.4. **Product Diagram/Architecture**

<If relevant, describe the product's architecture and modules accompanied by a schematic diagram.>